

- Remember that a 5% charge will be added to the bill each month that the bill is not paid in full by the due date. The 5% will be calculated on the current water and sewer charges for that month.
- Quick and Easy Payment Options
Use your Visa, MasterCard or Discover credit or debit card to:
 - Make interactive, pre-scheduled, or automatic monthly payments on our website.
 - Dial 817-275-5931 day or night to pay by phone.

Sign up for our free automatic monthly bankdrafting service (electronic funds transfer from your savings or checking account.)

- For a complete list of fees and other important information, or if you have any questions or concerns, please:

Check our Web site

www.ci.arlington.tx.us/water

Email us

water@ci.arlington.tx.us

Call us

817-275-5931

Write us

Arlington Utilities
P.O. Box 90020
Arlington, TX 76004-3020

For our Spanish speaking customers:

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.



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Water and Sewer Rates:

Year 2 of 5 year plan for Cost of Service and Conservation

- Effective with all billings beginning in October 2004, there will be changes to the water and sewer rates. On October 1, 2003, Arlington Water Utilities implemented a Cost of Service rate structure and Conservation rates. We are now in year 2 of a 5 year plan to phase in changes. These changes are resulting in conservation of water and a rate structure that ensures the individual components such as water and sewer pay for themselves and are not subsidized by other components.
- Conservation rates are designed to encourage customers to reduce the amount of water they use, especially for irrigation. With the conservation rates, the more water the customer uses, the higher the rate will be. Currently Arlington ranks in the lower quarter of all cities in the metroplex for cost of water service. While the average residential customer in Arlington using 10,000 gallons of water and 6,000 gallons of sewer will see their water and sewer billing go from \$41.23 to \$42.44, a conservative customer using only 2,000 gallons of water will see their water and sewer billing go from \$14.72 to \$14.84. A commercial customer using 50,000 gallons will see their water and sewer billing go from \$285.00 to \$288.80.



Below are the new fixed monthly fees (minimum bills) for water and sewer. The 3/4" meter (the most common size), for residential customers only, has two different fixed fees based on whether they use 2,000 gallons of water or less, or 3,000 gallons or more. All the other account classifications and meter sizes have one fixed fee. As is currently done, every account is billed a fixed monthly fee whether there is water usage or not.

Fixed Monthly Fee		
Meter Size	Water	Sewer
3/4" (≤2,000 gal) Residential, Duplex, Builder, Mobile Home only	3.90	3.10
3/4" (>2,000 gal) Residential, and all other customer classes	5.60	5.00
1"	9.80	8.75
1-1/2"	22.40	20.00
2"	39.20	35.00
3"	92.80	50.50
4"	169.16	88.37
6"	389.88	201.84
8"	610.60	315.35
10"	917.20	473.00

The following table contains the charge per 1,000 gallons for water rates for all residential, duplex, residential builder and individual mobile home account classifications.

Water Conservation Rates Residential Block Structure	
Usage (1,000 gal)	Rate
0 - 2	\$1.50
3 - 10	\$1.79
11 - 15	\$2.29
≥ 16	\$2.79

The following table contains water rates for all commercial, apartment, institutional, high volume and construction meter account classifications.

Water Conservation Rates Commercial Block Structure	
Usage (1,000 gal)	Rate
0 - 15	\$1.62
≥ 16	\$1.98

The following table contains the per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

Water Conservation Rates Sprinkler Block Structure (All Classifications)	
Usage (1,000 gal)	Rate
All Usage	\$2.79

The following table contains the per 1,000 gallon charge for sewer for all account classifications.

Sewer Rates All Classifications Block Structure	
Usage (1,000 gal)	Rate
All Usage	\$2.42

The following is an example of a billing calculation for a 3/4" meter using 11,000 gallons of water on a domestic meter (serving the inside of the home) and 8,000 gallons of sewer:

Example — Water Charge		
Fixed fee	\$ 5.60	
First 2,000 gallons	\$ 3.00	(2 x \$1.50)
Next 8,000 gallons	\$14.32	(8 x \$1.79)
Last 1,000 gallons	\$ 2.29	(1 x \$2.29)
TOTAL	\$25.21	
Example — Sewer Charge		
Fixed fee	\$ 5.00	
8,000 gallons	\$19.36	(8 x \$2.42)
TOTAL	\$24.36	

The following is an example of a billing calculation for a residential customer with a separate 3/4" sprinkler meter with 25,000 gallons of water usage:

Example — Water Charge		
Fixed fee	\$ 5.60	
25,000 gallons	\$69.75	(25 x \$2.79)
TOTAL	\$75.35	

For any classification of customer who has a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the water block rates and not the sprinkler block rates.